

NOTICE OF MEETING

ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL

Thursday, 16th March, 2023, 6.30 pm - Woodside Room - George Meehan House, 294 High Road, N22 8JZ (watch the live meeting [here](#), watch the recording [here](#))

Councillors: Scott Emery, Eldridge Culverwell, George Dunstall, Tammy Hymas, Michelle Simmons-Safo (Chair), Joy Wallace and Alexandra Worrell

Co-optees/Non Voting Members: Ian Sygrave (Haringey Association of Neighbourhood Watches) (Co-Optee)

Quorum: 3

1. FILMING AT MEETINGS

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

2. APOLOGIES FOR ABSENCE

3. ITEMS OF URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business (late items will be considered under the agenda item where they appear. New items will be dealt with as noted below).

4. DECLARATIONS OF INTEREST

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

To consider any requests received in accordance with Part 4, Section B, Paragraph 29 of the Council's Constitution.

6. MINUTES (PAGES 1 - 10)

To approve the minutes of the previous meeting.

7. FUSION UPDATE

Verbal Update.

8. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR TACKLING INEQUALITY AND RESIDENTS SERVICES

To answer questions on the aspects of the Cabinet Member's portfolio that fall under the Panel's remit:

Highways:

- Parking and parking transformation
- Street scene improvement and the public realm

Waste:

- Waste management and enforcement
- Fly-tipping
- Recycling

9. WASTE, RECYCLING AND STREET CLEANSING PERFORMANCE (PAGES 11 - 28)

10. FLY TIPPING UPDATE

To follow

**11. UPDATE ON PLANNED AND REACTIVE HIGHWAYS MAINTENANCE
(PAGES 29 - 34)**

12. UPDATE ON THE PARKING MANAGEMENT IT SYSTEM

Verbal Update.

13. WORK PROGRAMME UPDATE (PAGES 35 - 40)

14. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 3 above.

15. DATES OF FUTURE MEETINGS

TBC

Philip Slawther, Principal Scrutiny Officer
Tel – 020 8489 2957
Fax – 020 8881 5218
Email: philip.slawther2@haringey.gov.uk

Fiona Alderman
Head of Legal & Governance (Monitoring Officer)
George Meehan House, 294 High Road, Wood Green, N22 8JZ

Wednesday, 08 March 2023

This page is intentionally left blank

**MINUTES OF MEETING Environment and Community Safety
Scrutiny Panel HELD ON Thursday, 15th December, 2022, 6.30
pm**

PRESENT:

Councillors: Scott Emery, Eldridge Culverwell, George Dunstall, Tammy Hymas, Michelle Simmons-Safo (Chair) and Alexandra Worrell

ALSO ATTENDING: Ian Sygrave (Co-Optee)

181. FILMING AT MEETINGS

The Chair referred Members present to agenda Item 1 as shown on the agenda in respect of filming at this meeting, and Members noted the information contained therein'.

182. APOLOGIES FOR ABSENCE

Apologies for absence were received from Cllr Jogee, Cabinet Member for Economic Development, Jobs and Community Cohesion.

183. ITEMS OF URGENT BUSINESS

None.

184. DECLARATIONS OF INTEREST

None.

185. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS

The Panel received a deputation on major events in Finsbury Park, from the Friends of Finsbury Park Group (FOFPG). The deputation was introduced by Gina Harkell and Lawrence Singh. The key points of the deputation are summarised as:

- 2022 saw the biggest Wireless Festival so far with half the useable park fenced off from 22nd June - 24th July. 250k people attended over the six days, most of whom were not from Haringey. FOFPG would like to see the Council move away from large scale events and to adopt a more collaborative approach with the local community, to use the space as a unique area promoting biodiversity and offering families a natural outdoor green space to enjoy, play sports and to use the children's playgrounds.

- The Council is consulting on its Parks and Green Spaces Strategy. FOFPG believes a more consultative approach is more in-line with the stated aims of the strategy.
- Only 8% of tickets went to Haringey residents. Most came from outside London. Tickets were £130 – it was suggested that this may have contributed to people trying to surge the entrances to get in for free.
- FOFPG advised that they would like to see the events stopped for three reasons:
 - Public Safety: There was poor crowd control at the park entrance to the festivals on Seven Sisters Road as thousands of festival goers blocked the road outside. It had to be cordoned off by police blocking traffic and the tube station. Using videos, we have shown how close the event came to a tragedy as the crowd surged forward and people were crushed at the front trying to enter the festival. The event resulted in a lot of bad publicity for both Haringey Council and Live Nation in both national and local newspapers and BBC TV. Live Nation has had similar events happen at other festivals it organises and 8 people dies in a Live Nation event in Houston.
 - Environmental damage to the park: Grass was pounded into oblivion, tree branches broken and there was structural damage to drains and kerbs. Wildlife suffered.
 - The negative impact on the community, which has resulting in increasing opposition to these events. The petition being collected by FOFPG has over 2400 signatures.
- Combating the impact of climate change is incompatible with providing large scale festivals. These are more safely provided in purpose built stadiums like the O2 or Wembley.

The following arose during the discussion of the deputation:

- a. The Panel enquired whether the Friends group had an alternative funding proposals to cover the shortfall in income from events, if they were to be stopped. This was felt to be of particular concern given the pressures on existing budgets. In response, the Friends group advised that they felt that Finsbury Park should be funded from the Parks budget, just like every other park. It was felt that parks were a core service offer and key community resource which should be funded just like any other key service. The Friends group set out that the judicial review, clearly set out that the money raised from events had to be spent on Finsbury Park. It was suggested that getting any detailed financial information from the Council was difficult, but that the latest 2020/21 accounts set out that the staffing budget for Finsbury Park was £871k. Ms Harkell suggested that this figure seemed implausible and questioned how much the staff were being paid, given the number of staff employed there.
- b. The Panel sought clarification about how they would like to see the impacts highlighted by the deputation minimised in some way. In response, the deputation party advised that the friends group was not in favour of any of the festivals taking place, particularly as at £130 a ticket, these weren't for local people. The parks should be funded through the revenue budget and they

- would like to see a return to the old days of having local free festivals in the park.
- c. The Panel queried whether there were any community benefits that could be used to make these festivals more accessible to local people, such as free tickets. In response, the friends group advised that they did not think it was possible to have these events in the parks safely, there were too many access points and it was not feasible to employ enough staff to cover them all. The Videos of people climbing over fences and crowd surges were alarming and there were grave concerns for people's safety.
 - d. The Chair thanked the Friends group for their deputation.

RESOLVED

Noted.

186. MINUTES

RESOLVED

That the minutes of the previous meeting on 14th November be approved as a correct record.

187. PARKS UPDATE

Clerk's note- the Chair agreed to take the presentations for agenda items 7, 8 and 9 together. Questions on these items would then be taken as part of Agenda Item 10 – Cabinet Member Questions.

The Panel received a report which provided the Environment and Community Safety Scrutiny Panel with an update on the current performance and work programme within the Parks Team. The report was introduced by Simon Farrow, Head of Parks and Leisure as set out in the addendum reports pack at pages 1-6.

RESOLVED

That the update was noted

188. LEISURE UPDATE

The Panel received a presentation which provided the Environment and Community Safety Scrutiny Panel with an update on Haringey physical activity and sport in the borough. The presentation was introduced by Simon Farrow, Head of Parks and Leisure as set out in the addendum reports pack at pages 7-18.

RESOLVED

That the presentation was noted

189. UPDATE ON THE SUMMER MAJOR EVENTS PROGRAMME

190. CABINET MEMBER QUESTIONS WITH THE CABINET MEMBER COMMUNITIES AND CIVIC LIFE

The Panel undertook a questions and answer session with Cllr Julie Davies, the Cabinet Member for Communities and Civic Life regarding the parks and leisure elements of her portfolio. Questions from Panel members on agenda items 7,8 & 9 were also incorporated into this part of the meeting. The following arose as part of this Q&A session:

- a. The Panel sought clarification around new sporting equipment and also what was happening with the tennis courts at Priory Park. In response, the Cabinet Member advised that resurfacing work was due to take place on a number of tennis courts in the borough and that overall, the Cabinet Member was pleased with the amount of investment that they had been able to put into New River and in terms of new equipment. Officers advised that they were working with the FA on a national scheme about improving local football pitches. It was hoped that they would lead to some additional investment in Haringey. More cover had also been put in place for tractor drivers to support sports pitch maintenance. In relation to the tennis courts at Priority Park, officers advised that there was a contract in place with Georgians who provided private coaching lessons on the courts, but that they also give free lessons to local residents. The Council was working with the LTA to improve the tennis court facilities and it was hoped that there would be two new courts and two mini-courts along with floodlighting, Planning Permission dependent. In general, the Cabinet Member advised that Haringey was down on swimming lanes and pitch space, but that the administration was seeking to improve this.
- b. The Panel sought clarification about what was happening with the Haringey Walks campaign. The Panel also enquired what the Cabinet was doing to tackle health inequalities across the borough. In response, the Cabinet Member acknowledged the need to tackle health inequalities, especially post pandemic, and advised that this was taking place over several different portfolios. It was acknowledged that there was some work needed to improve the facilities at leisure centres and to increase participation levels, particularly in the east of the borough. Officers advised that Haringey Walks was still very much active and that 243 walks were delivered in the current year, with 2000 people taking part. Officers advised that they welcomed the Panel's input as they developed the new physical activity & sport strategy next year. Part of this discussion, it was suggested, could be around where to target financial resources to get the best results i.e. Haringey walks or by funding leisure centre concessions.
- c. The Panel raised concerns about the Finsbury Park boundary review and the stated aim of making the park more permeable. It was questioned why Sustrans were involved in this review and why the Council was starting from a point of view that the park should be more permeable. A previous EVA conducted by the police concluded that the park should be made less permeable and that gates should be locked. In response, the Cabinet Member advised that the review was something she inherited as Cabinet Member, and that she welcomed increasing active travel rates. The Cabinet Member advised that she took safety issues in Finsbury Park very seriously, including VAWG. It was suggested that the lighting in Finsbury Park had made a significant difference to the safety of park users. It was also suggested that similar schemes in New York and Boston had made their parks safer by increasing the

- number of entrance and exit points The Cabinet Member advised that the review would involve consultation with the local community and that the police would also be heavily involved in this. Any safety concerns raised by the police would be taken on board fully. The Cabinet Member set out that the park was very large and had around 8 entrance points. It was suggested that there was a discussion to be had about whether all of these entrances were needed and whether it might be safer to have more exit points in certain places. The Cabinet Member assured Members that whilst there may be a working assumption that fewer boundaries could make the park safer, if this was not the case then they would not do it. Officers agreed that the ultimate outcome had to be a safer park and that there was no fixed agenda on how to take this forward.
- d. The Panel queried what more could be done to reduce noise nuisance from large events at Finsbury Park. In response, officers advised that noise nuisance was managed through the licensing process and that the licence set out how loud the sound could be off-site. There were eight monitoring sights and these did not change from event to event. Officers acknowledged the point made about different events being located in different parts of the park and the effect this had on noise in certain parts of the borough. The noise for each event was actively monitored and there were reports available for each event.
 - e. The Panel sought assurances about what was being done to hold Fusion to account to ensure that they provided the services they were supposed to deliver. Given Fusion's financial issues, the Panel also sought assurances around what would happen if they could not afford to continue to provide leisure services in Haringey. In response, the Cabinet Member acknowledged a level of dissatisfaction with the service provided and the fact that certain facilities were out of action. The Panel was advised that officers were pushing fusion hard to resolve the issues and that meetings had taken place with the Chief Executive of the national company to try and resolve it. The Cabinet Member advised that she would continue to assess how to best take this issue forwards.
 - f. In response to a question about provision of facilities for children in Finsbury Park, officers advised that there had been £759k spent on children's play equipment over the last three years, including the creation of the accessible play space. Officers were working with the Friends group about further improvements including upgrading the skate park. The Cabinet Member set out that investment into play equipment would continue, including in smaller parks and green spaces.

RESOLVED

Noted

191. SCRUTINY OF THE 2023/24 DRAFT BUDGET AND 5 YEAR MEDIUM TERM FINANCIAL STRATEGY 2023/2028

The Panel received a covering report with a number of appendices, that set out the Council's draft budget and 5 Year Medium Term Financial Strategy (MTFS) 2023/2028 proposals relating to the Panel's remit. The report was introduced by John O'Keefe, Head of Finance (Capital, Place & Economy) a set out in the agenda pack at pages 17 to 94. Cllr Davies, Cabinet Member for Communities & Civic Life was

present, along with Cllr Chandwani, Cabinet Member for Tackling Inequality and Resident Services, and Cllr Hakata, Cabinet Member for Climate Action, Environment and Transport, and Deputy Leader of the Council. A number of officers from the Environment and Neighbourhoods Directorate were also present.

By way of introduction, the Panel was advised that the report contained a summary of the draft budget proposals that were submitted to Cabinet the previous week. The proposals related to the revenue and capital General Fund budget as well as the HRA revenue and capital budgets, and the Dedicated Schools Grant. The report noted that at present there was a £3.1m budget gap and that this was after circa £5.5m of additional one off funding (reserves) had been utilised. A final MTFS report would be presented to Cabinet in February, which would reflect an updated financial position, having taken in to account the final levies and funding precepts from the Mayor, as well as the outcome of the local government funding settlement. The Panel noted that the Council continued to maintain a wide ranging capital programme. There was around £2.5m in growth budget provision; £490k of non-delivery of savings; and £6.6m of new savings, within the Environment and Neighbourhoods budget,

The following arose during the discussion of this agenda item:

- a. The Panel sought clarification around the increased investment in the boroughs parks and streets identified in the report, and whether this was linked to a reduction in funding from TfL. In response, the Cabinet Member for Tackling Inequality and Residents Services advised that TfL's finances had been hit hard by the pandemic and that its funding settlement from the government was in a state of flux. It was noted that TfL funded transport related things, such as crossings and road safety schemes, rather than Parks. In Haringey, TfL were also supposed to fund maintenance of TfL managed roads and pavements (TfL Red Routes), but this had not happened due their ongoing funding problems. In summary, the Panel was advised that the authority was clear on the funding it would receive from TfL for this year but did not know about what would be received in future years.
- b. The Panel sought clarification about the reducing trend of expenditure for particular schemes within the capital budget. In response, the Cabinet Member advised that this reflected the fact that earlier tranches of investment would reduce the need for ongoing spend. The example given was replacing the borough's street lighting and the fact that this should last for 30 years, the investment was front-loaded and so less investment was required in subsequent years of that capital scheme. Capital schemes were profiled over a five year period in the MTFS.
- c. In relation to a question on self-financing capital schemes and instances where these may proceed despite not meeting their costs, officers advised that each scheme would produce its own business case and if this business case did not add up then Cabinet would be asked to review this and make a decision as to whether they would like to proceed. This was usually done in the context of where there were policy outcomes or drivers attached to that scheme. Examples of self-financing schemes in the E&N budget were given as Finsbury Park; the parks vehicles budget, upgrading these produced lower fleet running costs; and carbon reduction of parks buildings.
- d. In relation to saving EN_SAV_001, the Panel sought clarification about the savings expected as a result of LTNs and School Streets programmes and how

- those figures had been calculated. In response, officers advised that the income had been estimated based on their experience of School Streets in the borough and also LTNs going live. The modelling assumed a higher level of compliance and reduced income as these schemes became embedded. The AD for Direct Services emphasised that the driver for these schemes was not about income and that increased compliance was what was being sought.
- e. In relation to a follow-up question on the above mentioned saving, and how increased debt recovery of parking fines would support the Council's ethical debt policy, the Cabinet Member advised that these were two separate things. The Council had delegated legal powers to issue a PCN, rather than pursue the case in court and would continue to do so. The ethical debt policy was set up to help people with the cost of living crisis where they had accumulated debt through no fault of their own, such as they could not pay their Council Tax, rather than were they had committed a criminal offense. In relation to a further follow-up question, the Cabinet Member advised that debt recovery would be increased through the new IT system and the ability to cross reference data checks to ensure that notices were issued to the correct people.
 - f. In relation to EN_SAV_001, the panel sought clarification about the new 4-5 area Heavy Goods Vehicle Restriction Zones CCTV Enforcement (£574K saving) and whether this meant that the Council was reducing HGV enforcement. In response, the Cabinet Member advised that they reviewed the location of the cameras every year to see if their continued presence was justified in light of the number of contraventions. The Panel were assured that there were no plans to relocate the HGV enforcement cameras in Harringay ward due to low levels of compliance there. The saving in questions related to the creation of four or five more HGV zones in the borough and was an income generating measure.
 - g. In relation to a question about current in-year overspends, officers advised that some of these had been corrected through base budget corrections put into next years' budget. Officers were working a number of work streams to reduce overspends.
 - h. In response to a question about what was being done to meet the budget gap, officers advised that the things happening between now and February should cover that budget gap but that at present, it was just not possible to say for certain as there were a lot of things that were beyond the Council's control.
 - i. The Panel queried what was included in the £1.3m saving related to the waste saving review. In response, the Cabinet Member advised that this saving was not due until 2025/26 and so the proposal was still at a very embryonic stage. The Council was currently engaging its residents to see what they would like to see as part of any future waste services contract. The administration would also need to determine the future model for any such arrangements, and whether this would be outsourced, insourced, or even a hybrid. It was suggested that there may be savings from combining a number of contracts held across the Council, with Veolia.
 - j. In relation to the previous saving PL20/9, the panel requested an update on getting Spurs to pay match day cleaning costs. In response, the Cabinet member advised that the wider impact from Spurs was covered under the Local Area Management Plan (LAMP). The Cabinet Member advised that talks with Spurs on paying match day cleaning costs paused due to Covid and needed to

- restart. It was suggested that existing arrangements were insufficient and so it was not just about getting Spurs to pay for what was being done now.
- k. In relation to the previous saving PL20/17, the Panel requested clarification about whether the number of subscriptions were decreasing or whether it was the overall volume of waste. In response, the Cabinet Member advised that the number of subscriptions was increasing but that the volume of waste could be down due to a very hot summer. Subscriptions were at full capacity in some areas but not in others, so work was continuing about how best to resource this.
 - l. The Panel commented on the extent to which buy-to-let landlords were selling up and queried the extent to which this had been factored into the income assumptions made on private sector licensing schemes. In response, officers advised that it was a five-year scheme and that income and expenditure would have to balance, so if there was a drop in income than the expenditure would have to be reduced. Officers set out that the savings came from efficiencies from having two schemes in place, as well as a possible increase in fees. Officers advised that they had not seen any evidence of a reduction in take up from the schemes and had received 9k application to date from 20k expected applications over the whole five year period.
 - m. In relation to EN_SAV_004, the panel sought clarification about not recruiting to existing vacancies within the parks service, as well as the reduction in the small green space improvement plan. In response, the Cabinet Member for Communities and Civic Life advised that this related to not recruiting to a vacant dedicated weed control post in parks. The post was to operate new machinery for removing weeds without using pesticides. The machinery would be used by other staff across the parks service instead. Officers advised that was only a two year scheme and that it would go into the budget in April 2023 and would be come out again from 2025/26.
 - n. In relation to concerns about the lights being left on at Stroud Green Primary School all night, Members were advised that this is something that should be taken up with the school, and the Head Teacher, directly.
 - o. In relation to parks and leisure income efficiencies (EN_SAV_004), the Panel queried about rent reviews for café's in parks. In response, officers advised that these took place every five years and that when this took place for individual cafes would be determined by where they were in the five-year cycle. The value of the business was taken into account when reviews were undertaken. There were two types of lease in parks, commercial leases and community leases, which received a 40% reduction. Commercial lease rent calculations would be based on market rates for park cafe, rather than a café on a high street.
 - p. The Panel agreed to put forward a recommendation to Cabinet about seeking assurances that the authority would be engaging robustly with Tottenham Hotspur F.C., to ensure that it paid its fair share of the clean-up costs from match days and other event days.
 - q. The Panel also recommended that, in relation to EN_SAV_00, Cabinet reconsider the part of this saving relating to not recruiting to existing vacancies within the parks service. The Panel would like to see the weed control operative post recruited to and that net £45k saving found from elsewhere.

RESOLVED

That the Panel considered and provided recommendations to Overview & Scrutiny Committee, on the Council's 2023/24 Draft Budget and 5 Year Medium Term Financial Strategy 2023/2028 proposals relating to the Panel's remit.

192. WORK PROGRAMME UPDATE

RESOLVED

The work programme was noted.

193. NEW ITEMS OF URGENT BUSINESS

N/A

194. DATES OF FUTURE MEETINGS

16th March 2023

CHAIR: Councillor Michelle Simmons-Safo

Signed by Chair

Date

This page is intentionally left blank

Report for: Environment and Community Safety Scrutiny Panel, 17th March 2023

Title: Waste, Recycling and Street Cleansing Performance

Report authorised by : Eubert Malcolm – Assistant Director Stronger & Safer Communities

Lead Officer: Beth Waltzer – Head of Waste

Ward(s) affected: All

Report for Key/Non Key Decision: Non Key

1. Describe the issue under consideration

This report provides an update on the borough's waste, recycling, and street cleansing performance.

2. Recommendations

2.1 That Members are asked to note the content of the report relating to the waste, recycling, and street cleansing services.

3. Background

3.1 The council delivers waste and street cleansing services through its contract with Veolia Environmental Services. The 14-year contract commenced in 2011, and covers waste collection, street cleansing, graffiti and flyposting clearance, fleet management, leafing and winter gritting. Veolia also provide services to Homes for Haringey.

3.2 The council has a statutory duty to collect residential waste from residents. London boroughs have an additional duty to act in general conformity with the London Environment Strategy, prepared by the Mayor of London. This ensures the operational methodology used for waste and recycling collections are broadly the same across London.

3.3 The 4 year Cleaner Haringey Strategy was approved in March 2021 sets out how we intend to improve our litter and waste related service standards. It contains four priorities relevant to waste and cleansing services which are as follows:

- Fight illegal rubbish dumping
- Keep our streets free from litter and detritus

- Tackle the blight of graffiti and fly posting
- Ensure waste is sufficiently contained in bins

3.4 There are themes within the current Labour manifesto and relevant to this report being:

- Improving cleanliness and reducing the level of fly-tipping and
- Minimising the amount of waste generated by our residents and businesses and increase levels of recycling.

3.5 The waste service is currently part way through a review of its services as part of the council's Enabling Review and in line with the current integrated waste and cleansing contract expiring in April 2025. As part of this a new strategy and options appraisal report on future delivery options is due for Cabinet in Summer 2023.

3.6 As a result of the review, this report is a high level update on performance of services ahead of this detailed piece of work. Please note fly tipping information is within a separate report.

4. Performance - Cleansing

4.1 The performance of this contract is measured through a service performance framework which includes a set of Strategic Performance Indicators (SPIs). There are two SPI's directly related to cleansing performance as follows:

- SC4 – NI195 Performance
- SC2 – Resident Satisfaction

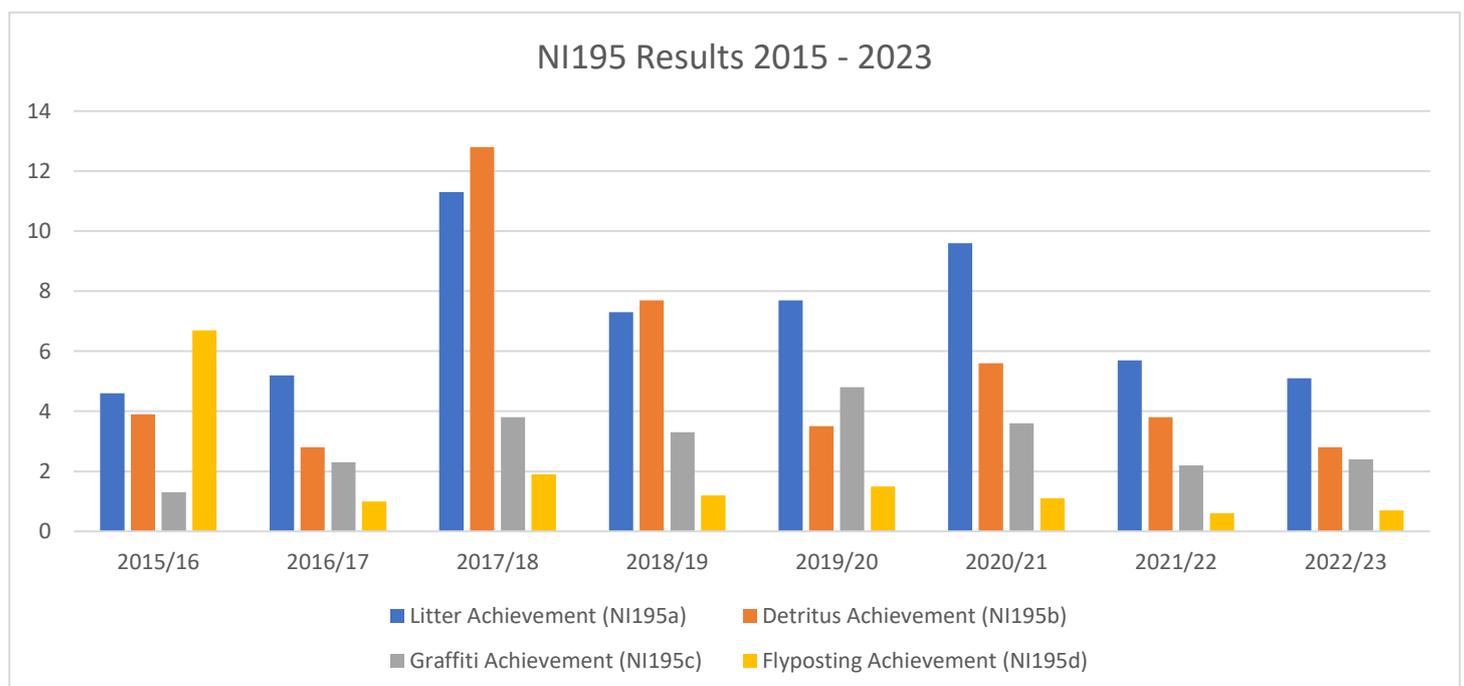
4.2 In addition, there are 39 separate Contract Operational Targets (COTS) indicators that are used to manage contractor performance and if necessary, ensure rectification of failures within prescribed timescales. The contract targets are monitored using NI95 and COTS – i.e., day of sweep

4.3 NI195 Performance

4.3.1 The waste team has three monitoring officers who undertake NI195 and contractual monitoring for street cleansing, waste, and recycling. Table 1 sets out the contractual performance of NI195 (levels of cleanliness) from 2015. Please note NI195 results are based on unacceptable levels of cleanliness therefore the lower the score, the cleaner the area sampled.

Table 1: Street Cleansing NI195 Results										
	Year									
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Litter Target (NI195a)	7	11	11	11	11	11	11	11	11	11
Litter Achievement (NI195a)	4.6	5.2	11.3	7.3	7.7	9.6	5.7	5.1		
Detritus Target (NI195b)	11	12	12	12	12	12	12	12	12	12
Detritus Achievement (NI195b)	3.9	2.8	12.8	7.7	3.5	5.6	3.8	2.8		
Graffiti Target (NI195c)	3	4	4	4	4	4	4	4	4	4
Graffiti Achievement (NI195c)	1.3	2.3	3.8	3.3	4.8	3.6	2.2	2.4		
Flyposting Target (NI195d)	3	3	3	3	3	3	3	3	3	3
Flyposting Achievement (NI195d)	6.7	1.0	1.9	1.2	1.5	1.1	0.6	0.7		

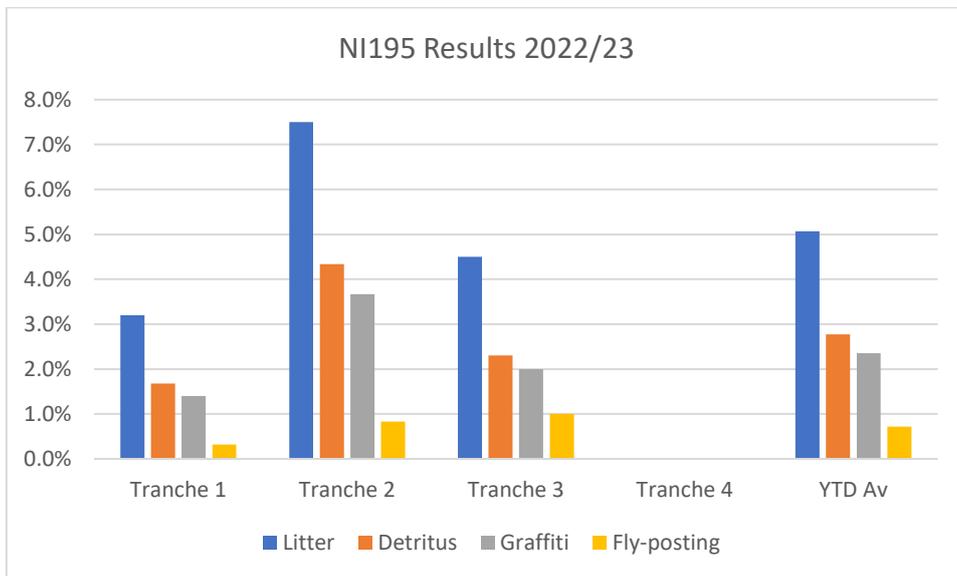
Figure 1 – NI195 Results by Year 2015 - 2023



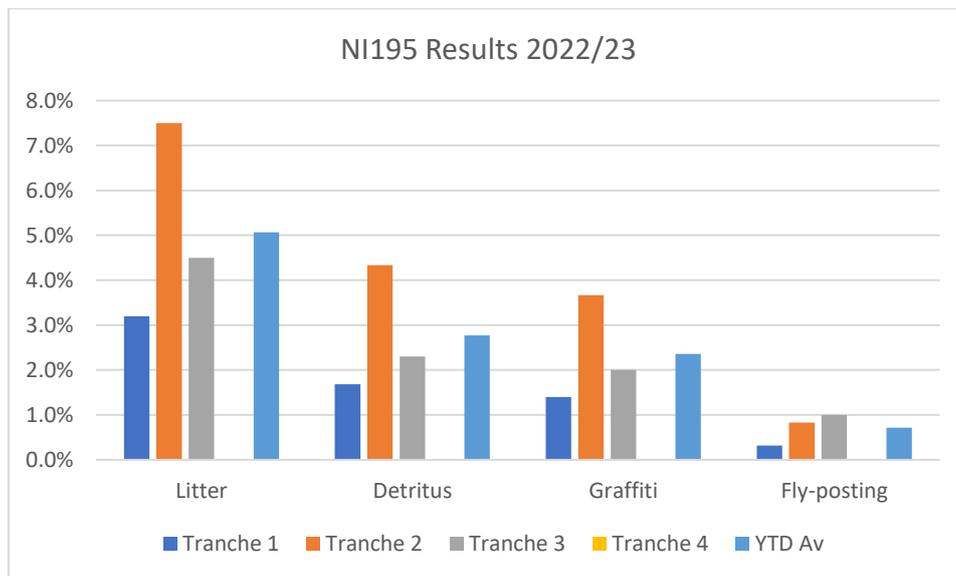
4.3.2 The NI195 monitoring results by tranche is set out in Table 2 below.

Table 2 - NI195 2022/23 Results				
	Litter	Detritus	Graffiti	Fly-posting
Tranche 1	3.2%	1.7%	1.4%	0.3%
Tranche 2	7.5%	4.3%	3.7%	0.8%
Tranche 3	4.5%	2.3%	2.0%	1.0%
Tranche 4	tbc	tbc	tbc	tbc
YTD Av	5.1%	2.8%	2.4%	0.7%
Targets	11%	12%	4%	3%

4.3.3 Figure 2 - NI195 Tranche Results 2022/23



4.3.4 Figure 3 – NI195 Tranche Results 2022/23 – Comparison by Element

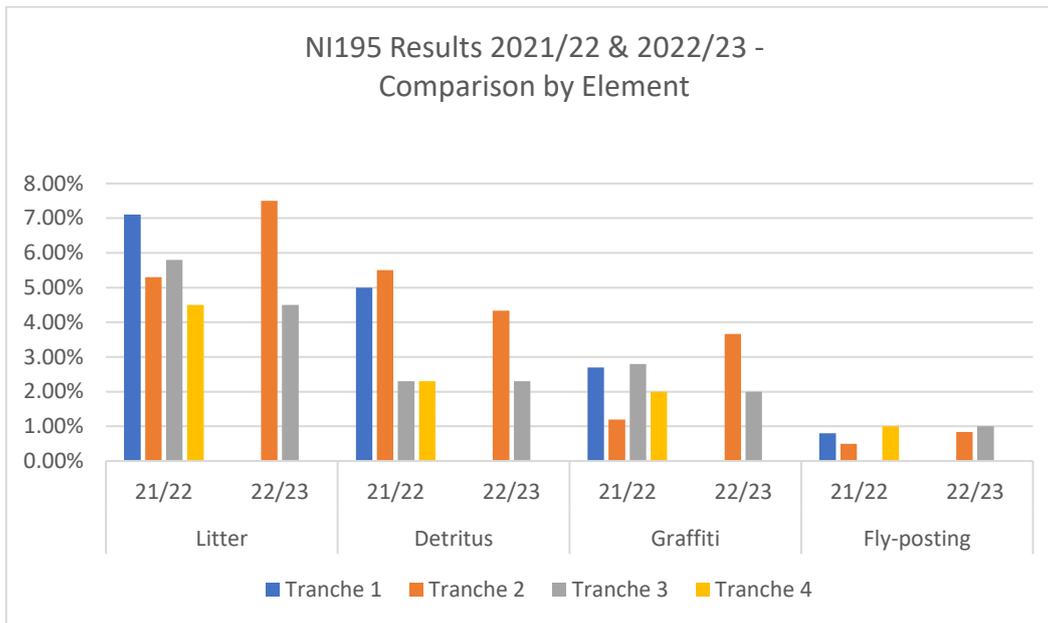


4.4 Summary and conclusions of NI195 results

4.4.1 Street cleansing performance has seen a positive improvement against 2021/22 for the three tranche surveys completed to date, in both litter and detritus scores. Both graffiti and flyposting scores have marginally increased but remain consistent with 2021/22 outturns. All elements are under the contractual targets set under SC4. Results are set out in table 3 and presented in figure 4 below:

	Litter	Detritus	Graffiti	Fly-posting
YTD Av 2021/22	5.7%	3.8%	2.2%	0.6%
YTD Av 2022/23	5.1%	2.8%	2.4%	0.7%
Targets	11%	12%	4%	3%

Figure 4 - Summary of NI195 Results 2021/22 & 2022/23 Comparison



4.4.2 The cleansing service has experienced several extreme weather events during the last year including storms and high winds, high rainfall and localised flooding, record high temperatures, as well as inclement weather including heavy snow and ice events. The service has cleared debris from streets following these events, put mitigations in place to ensure service continuity through high temperatures, and supported snow clearance and gritting. This has been delivered with minimal impact to scheduled cleaning service and performance.

4.4.3 The waste team underwent a restructure in 2021/22 with the new structure being populated in 2022/23. Existing officers moved into new posts with new officer recruited into vacant and newly created posts. Despite these changes the team were able to maintain a high degree of management and oversight of the cleansing service and monitoring of contractual performance.

4.5 Summary and conclusions of waste team cleansing monitoring.

4.5.1 From June 2022 to September the team had only one of the three contract monitoring officer post filled subsequently much of the scheduled monitoring was focussed away from the day of sweep to 'hotspot' locations to address complaints and work jointly with Veolia to deliver solutions. NI195 inspections continued throughout the year.

4.5.2 Monitoring consists of carrying out inspections of residential sweeper beats on the weekly day of sweep. Main road and constant high street 'constant presence' beats cleansed daily are also inspected. Known problem locations

as well as those raised to the waste team via service requests, complaints and members enquiries are placed onto a 'hotspot' list with visits carried out to assess and resolve the given issue.

- 4.5.3 To date, a total of 502 day of sweep inspections were carried out across 78 beats, comprising 284 roads. A total of 703 inspections were carried out across 135 locations on the boroughs constant presence beats. In additions, 227 visits were carried out to 35 separate hotspot locations.
- 4.5.4 Results from all monitoring during this period recorded a 90.5% pass rate for litter and 95.9% pass rate for detritus (grade B and above).

4.6 Resident Satisfaction

The results of the Veolia satisfaction survey for street cleansing services 2021/22 achieved a 67% satisfaction rate for against the contract target of 62%. The 2022/23 survey is currently being conducted.

4.7 Cleansing Service Improvements

4.1.1 Main Road Cleansing

The implementation of changes to main road cleansing, agreed as part of the MTFs savings assigned to the waste team, from June 2022 saw resources remodelled to from mobile teams during the AM shift to dedicated beat sweepers. The rescheduling has had a positive impact on both litter and detritus levels, contributing to the improved scores for these elements recorded in 2022/23.

4.7.2 Wood Green

The waste team have been supporting wider council efforts to improve Wood Green centre, working with colleagues in Economic Development/Regeneration and the Business Improvement District (BID) to focus on challenging locations that could be improved. This includes the hiring of specialist pavement cleansing equipment to carry out a deep clean of pavements and hard surfaces across the High Street and wider BID area, and trialling further cleansing equipment (*see cleansing equipment trials*).

- 4.7.3 Feedback from the Wood Green voices event is being used to help shape the approach to litter bin provision along the high road and BID area. Having conducted a litter bin audit, the team are in the process of procuring dual litter and recycling bins for the high street to replace the current provision which are broken/damaged or located in unsuitable locations. The new bins should be installed within 6 months.

4.7.4 Cleansing Equipment Trials

As part of the MTF5 cleansing saving, a successful capital growth bid was approved to fund equipment to support the changes in the sweeping methodology. Vehicles and units have been demonstrated and trialled including electric walk behind sweepers and pavement washers, an electric cargo bike, and small electric cage tipper. Options are being evaluated and a suitable unit(s) will be procured in 2023/24.

4.7.5 Sweeping Schedules

In January 2023, Veolia reviewed the sweeper beats covering residential roads, aligning these to May 2022 ward boundaries. This will enable improvements to both the monitoring of beats as well as the reporting of issues to correct wards.

5 Litter Bin Strategy

- 5.1 A new litter bin strategy will be developed as part of the commissioning strategy. This will consist of a full litter bin audit and trialling different designs of litter bin, including compaction devices. Each litter bin will be assigned an asset number, be mapped and fault reporting will be enabled via the Love Clean Streets app. The procurement exercise has been completed but was delayed due to lack of suppliers in the market. The project will commence within the next month.

6 Information Technology

Several initiatives are under way to update and improve waste team's business processes, performance reporting and customer interfaces.

- 6.1 Veolia's operational software, ECHO, which manages service scheduling and residents' requests, has been rebuilt to bring it in line and up to date with contemporary contracts. Veolia's contract team have also been conducting a data cleansing and consistency exercise and it is expected that the upgraded software will provide support improved information and opportunity to facilitate other data improvements, including agile contract performance monitoring. The rebuilt version of ECHO was launched 30th January.
- 6.2 Alongside the rebuild of ECHO, residents now have access to a self-serve micro-website to allow service requests to be raised online at any time without the need to interact with the Veolia contact centre, which only operates 0830-1730hrs Monday to Friday. Launched on same day as the ECHO rebuild, residents can now request replacement bins, book bulky waste collections, and raise missed collection requests along with other key service needs. A soft launch has been implemented throughout February, with residents signposted via website browsing only, while an awareness communications plan will commence from March. So far, nearly 30% of in-scope service requests have been submitted through this new digital contact channel.
- 6.3 Whilst the new software has not impacted residents' use of the Love Clean Streets app, the new version of ECHO necessitated an upgrade to its

connectivity method, which was in place ready for launch day. The new 'API' application will make it easier for reports to be submitted against individual assets, such as litter bins and black 'drop' boxes, for which a mapping exercise within My Maps continues.

- 6.4 The separate channel for the Love Clean Streets app, which bypasses all public channels and allows Veolia staff to feedback evidence of fly tipping and non-compliance quickly and direct to our Enforcement Team, remains in its trial stage.

7 Waste and Recycling Performance

- 7.1 The performance of this contract is measured through a service performance framework which includes a set of Strategic Performance Indicators (SPIs). There are three SPIs directly related to waste and recycling performance as follows:

- SC1a – Recycling Rate
- SC5 – Missed collections per 100,000 (refuse and recycling)
- SC2 – Resident Satisfaction

- 7.2 In addition, there are 12 separate Contract Operational Targets (COTS) indicators that are used to manage contractor performance and if necessary, ensure rectification of failures within prescribed timescales.

7.3 Recycling Rate

- 7.3.1 The waste and recycling arrangements that Haringey has in place is consistent with the Mayors Environment Strategy. The council is already delivering key policies of:

- A minimum level of service for recycling requiring kerbside recycling of the six core dry recyclables
- A weekly collection of food waste for all kerbside properties (and to flats where feasible).
- Combined with the alternate weekly collection of black bag waste that the Council also undertakes, Haringey are already delivering what is generally considered to be a leading example in terms of services that reduce waste arisings and maximise recycling.

- 7.3.2 Table 4 below provides the council's recycling target and achieved recycling rate each year, from the financial year 2016/17.

Table 4: Haringey Recycling Rate (%)

Year	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Recycling Target	35.5%	36%	35%	34%	36%	38%	38.2%	38.4%	38.4%
Recycling Rate Achieved	35.2%	32.9%	30.17%	30.14%	31.18%	30.4%	-	-	-

7.3.3 Table 5 below provides the Council's recycling performance within NLWA partners for 2021/22.

Table 5: NLWA Borough Recycling Rates 2021/22

Authority	Recycling Rate (%)
Enfield	33.2%
Waltham Forest	31.9%
Islington	31.3%
Haringey	31.2%
Barnet	28.9%
Camden	28.6%
Hackney	28.1%

7.4 Recycling Target Performance Discussion

7.4.1 Table 4 indicates that the recycling target, and recycling performance has fluctuated since 2016 to present. The reasons for this are summarised as follows:

- Consumer behaviour could be influenced by the cost of living crisis and may be reflected in consuming less in general of all waste streams. Manufacturers are changing packaging types and switching to lighter weight materials mostly in relation to recyclable materials and this trend is likely to continue.
- In 20/21 we experienced a much higher than average commingled (dry recycling) level driven by lockdown in which people were more home based for live/work purposes. The levels have returned closer to pre-covid levels in 21/22, although have remained higher than any other year since 17/18, which is positive.
- The overall levels of residual waste (from all sources) and household residual waste both dropped marginally from 20/21 (by 1.7% and 0.2% respectively), again most likely due to home/work patterns returning closer to pre-lockdown.
- Organics recycling has risen moderately since 20/21 and is now approaching the level achieved prior to introducing charging for garden waste.
- We have however received a much lower tonnage contribution from NLWA in the past 2 years as follows:

- The bulk of NLWA-derived tonnage is from the RRCs (Reuse & Recycling centres) operated by NLWA, but also to a smaller degree from the recovery of recyclable waste like wood and metals from the residual stream (by NLWA's 'BWRf'/bulky waste recovery facility).
 - In 18/19, NLWA tonnages made up 6.2% of our 30.2% recycling rate, but this has reduced to 3.5% and 3.7% of the 20/21 and 21/22 rates respectively.
 - 21/22 tonnage levels are c.38% lower than 18/19 levels (this is the most comparable year, as it was the first year following the closure of the Park View Road RRC as part of a council MTFS saving; prior to that two RRCs had operated in Haringey for some years).
 - We know that the RRC service and the BWRf operation were impacted by lockdown in 20/21. However, tonnages have only modestly recovered in 21/22 and taken together with the reduction in our dry recycling (commingled), has driven a reduction in the rate.
 - A key issue has been wood tonnages (which come from RRCs primarily) which have been affected by guidance NLWA received in 2021 from the Environment Agency requiring more detailed reporting of rejection levels. This has meant in 21/22 around 460 tonnes of wood that would previously have counted towards the recycling rate now being counted as residual waste – with an impact on our rate in excess of 0.5%. This is part of the reduction but does not account for the remainder of the reduction in NLWA tonnages/contribution.
 - The reject/contamination rate from the MRF (the materials sorting facility for our dry recycling) that is applied to our dry recycling (commingled) is 18% which is 6% higher than at the outset of the year. Because our commingled dry recycling makes up the majority of our recycling tonnages, this reject rate has a major bearing on our overall recycling rate.

8. New Waste Strategy and the revision of the Waste Reduction and Recycling Plan (RRP) and consolidating progress in recycling performance

- 8.1 The Mayor of London requires London boroughs to develop and update their Reduction and Recycling Plans (RRPs) setting out key actions for cutting waste and boosting recycling for the period 2023-2025 aimed at helping to achieve the Mayor's London-wide targets to cut food waste by 50% per person and achieve 65% municipal waste recycling by 2030.
- 8.2 As part of the waste commissioning programme, the service is developing a new waste strategy (Summer 23) which will effectively define how the council intends to increase its recycling rate. The strategy will form the blueprint for

the Mayor of London's Reduction and Recycling Plan which all boroughs are required to produce.

- 8.3 The new strategy and simplified RRP will be fed back to this panel in accordance with the relevant governance following its adoption.
- 8.4 In the meantime, Officers continue to work to the existing RRP and Destination 50% plan [Destination 50% | Haringey Council](#) and an update on the RRP can be seen in Appendix 1.

9 Contribution to strategic outcomes

9.1 Waste, recycling and cleansing outcomes supports the Corporate Delivery Plan through the following objectives:

- Increased recycling rates in the Borough by expanding capacity of facilities to recycle
- Reduction in waste generation in the borough
- Work towards achieving the GLA 50% recycling target (Destination 50%)
- Greater resident input into waste services design
- Improved waste and recycling facilities for residents and businesses

Appendix 1: RRP Actions and Associated Timescales Update

Current RRP Actions and Timescales					
Service	Aim	Deliverables	Timescale	Outcomes	RAG Status
RRP	Review RRP	<ul style="list-style-type: none"> Establish clear objectives, outcomes and timescales 	January 22	<ul style="list-style-type: none"> Updated RRP 	Complete
Food Waste	Increase capture of food waste (inc. targeted actions on Estates)	<ul style="list-style-type: none"> Estate bin survey Increased participation Increased capture Reduced contamination 	Autumn 21	<ul style="list-style-type: none"> Increase in caddy set out rate of 3% on the round receiving a handwritten note and 2% for both rounds receiving personalised postcard or standard leaflet. 	Complete
Garden Waste	Increase garden waste recycling and associated income	<ul style="list-style-type: none"> Undertake Review Develop and Implement Project plan Increased participation Increased capture Increased income 	Spring/Summer 22	<ul style="list-style-type: none"> As of w/c 30th May 2022 garden waste subscription numbers were up over 2,300 for the year to date compared to the same period last year 	Complete
WEEE Collections	Kerbside WEEE collection pilot	<ul style="list-style-type: none"> Increased recycling rate Increased customer satisfaction 	March 2022	<ul style="list-style-type: none"> 0.52 tonnes 	Complete – Grant funding applied for to submitted to fund kerbside collection borough wide of WEEE and install some banks on estates
Textile Trial	Trial 3 rounds with 2 x branded textiles and shoes Only bags and	<ul style="list-style-type: none"> Increased diversion of textiles from residual waste stream 	July 2021 and March 2022	<ul style="list-style-type: none"> 6.02 tonnes 2.9 tonnes 	Complete Dependent upon grant funding application for WEEE, opportunity to co collect textiles

	accompanying comms for a bookable collection service.	<ul style="list-style-type: none"> Increased customer satisfaction 			
Contamination policy	Develop policy and associated enforcement action	<ul style="list-style-type: none"> Clearly defined process for contamination Reduce contaminated bins Increase recycling Reduce associated fly tipping 	Summer 22	<ul style="list-style-type: none"> To be confirmed following options appraisal 	Options appraisal commenced and will form part of new waste and recycling strategy Summer 23
Schools recycling	Increase schools recycling engagement levels	<ul style="list-style-type: none"> Promote the food waste service Identify and promote partners to recycle electrical equipment and textiles from schools Schools recycling competition 	Summer 2022		Dependent upon grant funding application for WEEE, opportunity to co collect textiles
Waste Reduction	Aiming to reduce residual waste from households, from a baseline of 515kgpa to 460kgpa in 2022 and 440kgpa in 2025	<ul style="list-style-type: none"> Active engagement with NLWA on the scope of the 2022 -2024 residual waste reduction plan Activities in Crouch End low plastic zone to be reviewed and a potential new zone identified Promote reuse opportunities with local partners such as but not limited to Freegle, North 	Ongoing	A reduction in residual waste kgs per household per year (529 kgs 2020/21)	Underway Corporate Delivery Plan has new actions and timescales associated with these activities

		London Hospice and Haringey Fixers			
Increased recycling from Street Sweeping	Divert recyclables from street cleansing services	<ul style="list-style-type: none"> Increased recycling rate Improved public perception of Borough recycling activities 	Ongoing	To be confirmed in line with the scheme	<ul style="list-style-type: none"> Borough wide litter bin audit procured and to commence March 23. Wood Green High Street already audited for roll out of dual litter/recycling bins. Ongoing discussion with NLWA regarding recycling of sweeping material
Recycling service improvements (kerbside and estates)	Increase recycling rates	<ul style="list-style-type: none"> Reversible lids trial on estates Food waste pedal bins trial on estates Flats above shops (FAS) food waste trial New materials at reuse and recycling centres (mattresses and polystyrene) Support NLWA ins achieving better recycling rates from the Edmonton bulky waste recycling facility Library recycling hubs Continuation of kerbside textiles and WEEE trials 	Ongoing	To be confirmed in line with the various schemes	<ul style="list-style-type: none"> Installation of 20 recycling bins with reversible lids on estates to reduce contamination of mixed recycling Summer 22 Five pedal food waste bins were trialled at the same time as the reversible lid bins in Sept 2022 and this is being extended to Broadwater Farm in May/ June 2023. Recycling sacks were made available to estate concierges in Aug 2022 and battery boxes were made available at those locations in January 2023

		<ul style="list-style-type: none"> • 'No food waste' stickers on residual waste bins 			<ul style="list-style-type: none"> • 'No food waste' stickers have been put on recycling and refuse bins across 2 .5 out of 3 waste rounds since Dec/Jan 2023 • Monitoring officers did a DMR and food waste recycling set out rate survey in Dec 2023 to allow targeted communications • WEEE funding application for boroughwide kerbside collections and additional banks was submitted in March 2023 • Launch of microsite for residents to order recycling containers, bags etc. launched tat the end of Jan 2023 • FAS food waste trial launched Feb 23 • Roll out of recycling hubs for batteries (printer cartridges trial to start March 23) too all libraries • Borough wide survey for residents, community groups and businesses future waste and recycling services Dec 22
--	--	---	--	--	--

					<ul style="list-style-type: none">• Borough wide recycling ideas campaign (Feb 23)
--	--	--	--	--	--

Report for: Environment and Community Safety Scrutiny Panel – 16th
March 2023

Title: Update on Planned and Reactive Highways Maintenance

Report authorised by Barry Francis, Director of Environment and Resident Experience

Lead Officer: Ann Cunningham, Head of Highways & Parking
02084891355
Ann.Cunningham@haringey.gov.uk

Peter Boddy, Highways and Traffic Manager
02084891765
Peter.Boddy@haringey.gov.uk

Ward(s) affected: All

1 Describe the issue under consideration

1.1 To provide the Environment and Community Safety Scrutiny Panel with an update on highways planned and responsive maintenance services.

2 Recommendations

2.1 That the Environment and Community Safety Scrutiny Panel notes the content of this report.

3. Background

3.1 The borough's highway infrastructure, estimated at a value in the region of £1 billion, is the most visible, well-used and valuable physical asset owned by the Council. It is crucial for the prosperity of the borough, enabling the safe and free movement of people and goods, whether they are walking, cycling, driving, or using bus services. Highways are vital to the economic success of the borough.

3.2 Safety of the highway network is the Council's responsibility. Haringey has a duty to inspect and repair roads, pavements, and highway structures, and to ensure that street lighting and drainage systems work effectively.

3.3 The Council as a local highway authority is responsible for the repair and maintenance of all assets that form part of the public highway. This includes approximately:

- 355 km of roads
- 686 km of footways
- 32,120 street trees
- 14,800 street lights
- 2,100 illuminated signs
- 15,774 drainage gullies

- guard posts and other street furniture and
 - highway assets that include 37 structures, culverts and drainage pipes.
- 3.4 As has been the case with other local authorities across the country, long-term historical under-investment in highways maintenance has resulted in a deteriorated road network. Increased levels of funding in the last 10 years has had a positive impact, allowing some improvement in overall condition. However, as set out in the Cabinet Member Signing report of 7th March 2022, a sustained higher level of investment in footway and carriageway maintenance would have a significant impact on highway condition. So, whilst £4.373m was allocated in 2020/21 for carriageways and footways, the Council increased its investment to £7.719m in 2022/23. This investment has been used to carry out maintenance improvements to the roads in the worst condition.
- 3.5 To increase the life span of our roads and reduce the percentage of roads in need of repair, the intention is to give greater attention to a programme of preventative maintenance works, reducing the potential for roads to rapidly deteriorate to needing more costly intervention. Such a preventative maintenance approach will also slow down the overall deterioration of the highways network. The associated measures will include regular lower cost reactive repairs, increased allocated funding towards small sections repairs, use of more sustainable and durable materials, and increased use of street furniture and trees to prevent footway overruns. All these measures are proposed to give a more cost-effective approach to highways asset management and will be carried out alongside the road resurfacing and footways programmes.
- 3.6 The proposed investment of £7.385m for 2023/24 has been prioritised through the borough wide condition survey carried out in April 2022, together with highways visual inspections, and specific concerns raised by Members and the wider community.
- 3.7 The proposed investment in lighting for 2023/24, like in earlier years, has been developed around the results of asset surveys, low lighting levels and residents' and Members' feedback.
- 3.8 It is anticipated that the recent increase in investment on our highways has resulted in significant improvements to the overall condition of the network. This should be demonstrated in a new borough wide highways condition survey, to be carried out later this year. From on-site visual inspections in early 2022, it should be noted, that the footways condition remains noticeably poor, and it is estimated that around 53% of the footway network still require structural maintenance works. Additionally, this survey showed that approximately 37% of our carriageway network needs resurfacing or other treatment works. This means that current investment levels will need to be sustained over a number of years to achieve a good condition level.
- 3.9 The 2023/24 proposals for planned maintenance allocate the major proportion of the highways' budgets to the parts of the network that are assessed as being in the worst condition and areas that will benefit from preventative maintenance

works. All these works are those that can be carried out within the fiscal year and within set budgets.

- 3.10 Reactive maintenance deals with reinstatements in the footways and carriageways (potholes and trip hazards), extensive gully cleansing and drainage repairs, replacing and maintenance of street lighting and illuminated street furniture.

4 Existing Highways Maintenance Contracts

- 4.1 A highways term maintenance contract was tendered and awarded to Marlborough Highways Limited, for an initial term of five (5) years commencing on the 1st July 2020 with an option for a two (2) year extension period. Under this contract, major highways maintenance includes for resurfacing and footways works being carried out alongside the reactive works e.g. potholes.
- 4.2 The Street Lighting and Minor Improvement Works contract was awarded to Marlborough Highways Limited in October 2019 and was recently extended, by 2 years, to expire in September 2025.
- 4.3 Some major highways and specialist projects are tendered, such as major public realm schemes, bridge repairs and other highways structures works.
- 4.4 The current highways contracts with Marlborough Highways have several performance indicators that include response times to works orders, quality and cost. Marlborough Highways' performance is monitored and reviewed at monthly meetings to ensure contract targets and outputs are being met. The contractor currently meets most of these targets but, where they are not met, then an improvements plan is put in place. This is an ongoing process as performance cannot always be consistent due to many extenuating constraints such as materials delivery lead-in time, intermittent labour shortage (although this is far easier to mitigate against in a large organisation), volumes of work issued, poor weather, and illness. Stretched and revised performance targets are nevertheless being proposed, in negotiation with the contractor, to enhance the contractor's performance.

5 Highways and Street Lighting Investment Plan (HSLIP)

- 5.1 Even with increased funding allocations, there is still a need to prioritise the major maintenance works programmes for resurfacing and footway reconstruction. Roads are scored based on a number of factors including the condition, road hierarchy, public and Members' requests, whether the road is on a bus route/cycle route and/or there are major institutions on the road. All the roads in the borough were visually inspected in a condition survey in 2022, which formed the basis for future works programmes. In September 2022, Members' views were sought on which roads should be considered for the future works programme. The result of this consultation, along with public requests and highways officers' inspections, were assessed and prioritised for the future work programme.

- 5.2 A new Highways Asset Management Strategy (HAMS), underpinned by asset management plans covering specific types of assets, is being developed which is to be reported to Cabinet in the summer of 2023. The new HAMS will have a modular format which will facilitate its posting on the Council's website. This will provide transparency in how future investment is being prioritised to achieve maximum value for money - by making the best use of resources and ensuring the right interventions are implemented at the most effective time. Reactive repairs are necessary, but it is anticipated that there should, in the long term, be some reductions in such reactive repairs as the overall condition of our carriageways and footways improve over time.
- 5.3 In 2022/23, the Council invested around £8.75m in all highway assets and it is projected that this will result in approximately 22km of carriageway resurfacing and 10km of footway works. This is an improvement on previous years as, in 2021/22, some 13.6km of resurfacing was carried out and 9km of footways work was approximately constructed.
- 5.4 In 2023/24, around £8.97m is to be invested in our highway assets. Specific locations for such investment will be set out in a report for Cabinet in April 2023. This level of investment is expected to allow the Council to resurface 65 carriageways and relay 32 footways. This year, there will be an expansion of the short sections works budget which will result in approximately 33 schemes being carried out under this programme. Included within this overall investment is £1.2m to be allocated to support reactive maintenance projects. These reactive maintenance works include the repair of potholes and footway trip hazards.
- 5.5 In addition to the Highways Investment Plan, there are proposals for £448k of gully cleansing revenue maintenance and £355k for drainage improvements, which are to be outlined in the Flood Water Management Investment 2023/24 Plan to Cabinet in April 2023. This level of investment reflects the amounts spent in 2022/23, where all the borough's highways gullies were cleansed along with the installation of new gullies, replacement of covers and some drainage repairs. In 2023/24, this repair and replacement works will be continued. The gullies cleansing programme will, however, be prioritised so that the cyclical cleaning frequency is efficiently targeted to drainage assets based on risk factors that include flooding risk.
- 5.6 The level of funding investment proposed in 2023/24 of £8.974m in highways assets (which includes structures and street furniture) and £1.5m in lighting assets will improve the condition of our road infrastructure assets. The scale of future years investment are generally subject to the broader Medium Term Financial Strategy considerations.
- 5.7 The existing highways term contract, with Marlborough Highways Ltd, can expire in 2025 or be extended by up to two years. The tendering of a new highways term contract can take around 18 months. A decision will therefore be taken in early 2024 on extending this contract or for retendering. In 2023 there is a bench marking proposal to tender some footways and resurfacing works, before a decision can be made on any extension of the current highways contract.

6 Contribution to strategic outcomes

- 6.1 The HSLIP supports the 'Responding to the Climate Emergency' theme in the Corporate Delivery Plan, presented to Cabinet on 17th January 2023. Details are set out under *High Level Outcome 2: A Just Transition* for 'achieving more accessible footways and carriageways' and 'reduced casualties and safer road network in Haringey.' The projects and programmes in the HSLIP will contribute to these by improving the public realm and road network condition, reducing road traffic collisions, while improving accessibility for all road users, in particular pedestrians and cyclists and motorcyclists.
- 6.2 The HSLIP also supports the London-wide contribution to a healthier London. The Mayor of London's Transport Strategy and Local Implementation Plan 3 guidance was published in 2018. The final LIP3 was approved by Transport for London in June 2019.
- 6.3 The Council's 2018 Transport Strategy sets out the strategic vision, objectives and priorities on the future of transport in Haringey over the next 10 years. The Strategy identifies four outcomes, one of which is for 'a well-maintained road network that is less congested and safer'. The Strategy also outlines the role that HSLIP projects and programmes play in achieving this.
- 6.4 The proposed resurfacing works will also contribute to the Corporate Delivery Plan Manifesto theme of 'Responding to the Climate Emergency' under *High Level Outcome 3: A Low Carbon Place* for 'reduced carbon emissions from highway maintenance'. The investment of £4.7m in road resurfacing includes using warm mix asphalt (which typically reduce CO₂ emissions by 10% in the manufacture stage) and the use of recycled road materials in surfacing and road construction. In addition, high performance asphalt is used on highly trafficked roads that can be laid at shallower depths without a deterioration in its performance. The depth of footway reconstruction is designed so that it is fit for purpose and existing materials are left in situ where appropriate.
- 6.5 Haringey's Climate Change Action Plan sets out how the borough will become net zero carbon by 2041. Marlborough Highways Ltd has a Carbon Reduction Plan (CRP) in place that can be accessed directly via its website. Through this CRP, Marlborough Highways Ltd has committed to achieving Net Zero by 2025 including a pledge of 1 tree whip/sapling being planted per tonne of CO₂ generated by its works in Haringey.

This page is intentionally left blank

Environment & Community Safety Scrutiny Panel

Work Plan 2022 - 24

1. Scrutiny review projects; These are dealt with through a combination of specific evidence gathering meetings that will be arranged as and when required and other activities, such as visits. Should there not be sufficient capacity to cover all these issues through in-depth pieces of work, they could instead be addressed through a “one-off” item at a scheduled meeting of the Panel. These issues will be subject to further development and scoping. It is proposed that the Committee consider issues that are “cross cutting” in nature for review by itself i.e., ones that cover the terms of reference of more than one of the panels.

Project	Comments	Priority
Litter/fly tipping	The Panel would like to do a [piece of detailed scrutiny work around litter and fly-tipping and how this could be improved. It’s noted that the Veolia contract is due for renewal and there is an opportunity to link in the with priority setting process for a new waste contract.	

2. “One-off” Items; These will be dealt with at scheduled meetings of the Panel. The following are suggestions for when particular items may be scheduled.

Date	Potential Items
2022-23	

30 June 2022	<ul style="list-style-type: none">• Membership and Terms of Reference• Appointment of Non-Voting Co-opted Member• Waste and Recycling Update• Community Safety Update• Work Programme
05 September 2022	<ul style="list-style-type: none">• Cabinet Members Questions, Cabinet Member for Climate Action, Environment & Transport, and Deputy Leader of the Council• Low Traffic Neighbourhoods• Walking and Cycling Action Plan• Update on Parking Management It System• Street Trees• Pocket Parks• Work Programme

<p>14 November 2022</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Economic Development, Jobs & Community Cohesion (to cover areas within the Panel’s terms of reference that are within that portfolio). * <ul style="list-style-type: none"> ○ How is the Council encouraging use of brownfield sites in the borough to protect green spaces. ○ Interaction between crime and youth service provision • Police Priorities in Haringey & Community Safety Partnership Update; To invite comments from the Panel on current performance issues and priorities for the borough’s Community Safety Partnership. <ul style="list-style-type: none"> ○ Update on Police activities to combat Domestic violence and under reporting of this crime type ○ Hate Crime <p>* Item withdrawn – to be rescheduled.</p>
<p>15 December 2022 (Budget Meeting)</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Communities and Civic Life • Budget Scrutiny • Update on Leisure Services inc take up discretionary rate. • Parks Performance. • Summer Major Events programme in Finsbury Park
<p>16 March 2023</p>	<ul style="list-style-type: none"> • Cabinet Member Questions – Cabinet Member for Tackling Inequality & Resident Services • Highways

	<ul style="list-style-type: none"> • Update on Litter and Fly tipping • Update on Recycling Performance • Update on PMIS • Fusion
2023/24	
Meeting 1	<ul style="list-style-type: none"> • Terms of Reference • Appointment of Non-Voting Co-opted Member • Cabinet Member Questions
Meeting 2	<ul style="list-style-type: none"> • Cabinet Member Questions
Meeting 3	<ul style="list-style-type: none"> • Cabinet Member Questions • Police Priorities in Haringey & Community Safety Partnership Update; To invite comments from the Panel on current performance issues and priorities for the borough's Community Safety Partnership.

Meeting 4 (Budget)	<ul style="list-style-type: none">• Budget Scrutiny
Meeting 5	<ul style="list-style-type: none">• Cabinet Member Questions

This page is intentionally left blank